

CORPINNAT

RECAREDO WINE TOURISM DEPARTMENT COVID-19 PROTOCOL



In Recaredo we've implemented some preventive measures by following the state and international recommendations in relation to the prevention of COVID-19 in order to guarantee health and safety of our workers, providers and customers in all RECAREDO facilities.

In Recaredo visit center we follow the next rules:

- It is obligatory to wear a mask in all Recaredo facilities and to respect all the necessary distance measures.
- We have installed hydroalcoholic gel dispensing points in all common areas.
- We have placed posters for staff and visitors with hygiene protocols (such as hand washing) in visible locations in our toilets.
- All our facilities are daily cleaned and disinfected.
- We also clean and disinfect everything we use for our transactions at the store to avoid cross contamination.
- According to the current legislation we reduced the number of visitors to a maximum of 6 people at a time.
- Outdoor visits and tastings are promoted whenever possible.

Individual measures:

- The use of a mask is obligatory at the entrance/reception of the winery. We can provide a mask upon request.
- We take measurements of **body temperature** prior to entering the winery.
- It is obligatory the usage of the hydroalcoholic gel at the winery entrance and in tasting rooms.
- Secure distance has to be respected.
- Cash transactions will be avoided at the store. It is recommended for customers to make card payments or any other type of payment, to avoid the circulation of cash.





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• Travelling to the winery is **visitors' responsibility.** Check travelling restriction guidelines prior your visit.

Wine tasting:

- The tastings will be performed in **ventilated spaces**. The rooms will be ventilated before and after each tasting.
- Signs are in place to keep the necessary distance between visitors.
- The distance between visitors should be a minimum of 1,5-2 meters.
- Glass washing is carried out in a dishwasher at a minimum temperature of **45 degrees** according to the protocol.
- The serving of wine and/or food during the wine tasting will be done individually.
- Your guide will constantly maintain a distance of minimum of 2 meters.